

Minibar Module Efficiently Manage Minibars. Maximize Guest Satisfaction.

The Challenge

Minibar management in hotels can be labor-intensive, with challenges like delayed restocking, unbilled consumption, and inefficient tracking systems leading to lost revenue and guest dissatisfaction.

Solution Summary

The SmartButler Minibar Module transforms minibar management into a seamless, efficient, and profitable operation. With real-time updates, automated billing, and dynamic task prioritization, this innovative solution ensures that your minibars are always stocked, charges are accurately processed, and operational efficiency reaches new heights. By integrating effortlessly with your existing systems, the Minibar Module elevates guest satisfaction, reduces manual workload, and optimizes inventory management—all while delivering a superior experience for both staff and guests.

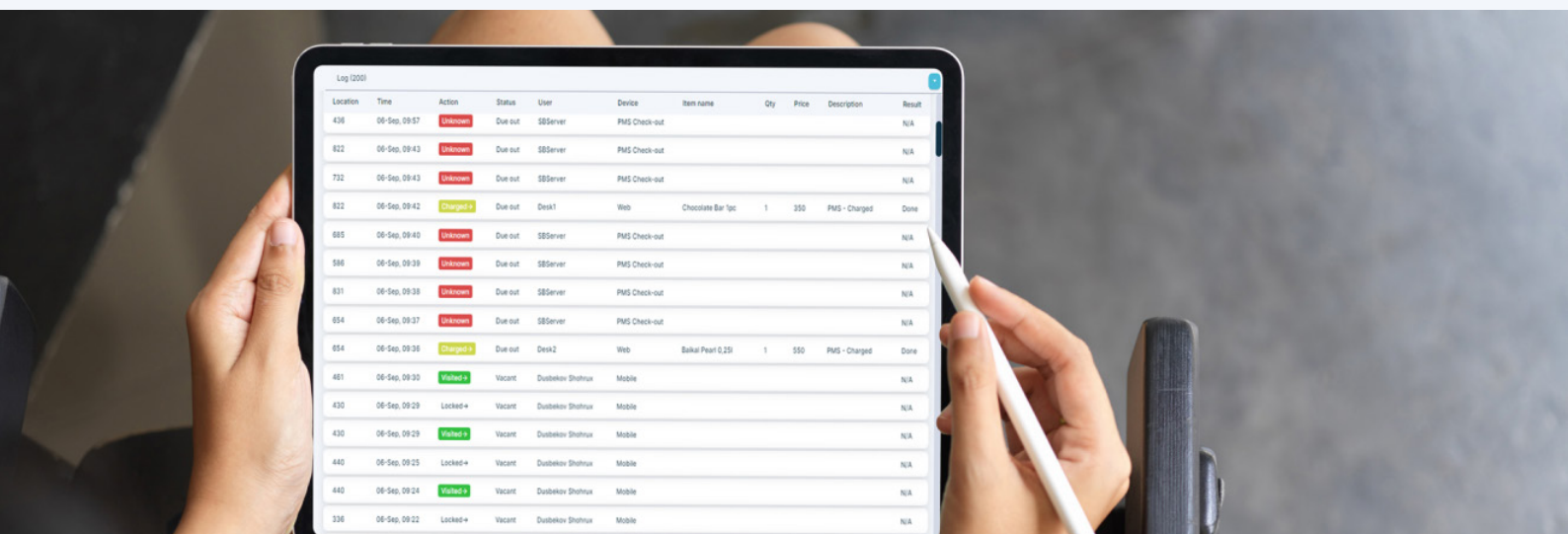


Key Features

- **Dynamic Prioritization** - Rooms are ranked by restocking urgency, considering due-out guests and occupancy..
- **Mobile App Integration** - Staff uses an intuitive app to manage tasks, available in multiple languages based on user's own preferences.
- **Real-Time Charging** - Charges are sent on-line directly to guest bills via PMS during restocking.
- **Management Dashboard** - Desktop view of minibar status, task progress, and inspection schedules.
- **Task Assignment and Mission Messaging** - Supports on-line instruction to attendees such as minibar locking/releasing/refilling
- **Automatic Alerts** - Notifications for tasks like uninspected minibars in cleaned rooms or locking minibar for no-post guests.
- **Advanced Reporting** - Analytics on consumption patterns, item popularity, and lost charges.

Benefits

- Saves Time and Prevents Loss: Reduces cart use during initial rounds, limits visibility, and prevents item loss from cart.
- Increase revenue by minimizing substantially unbilled minibar consumption.
- Enhance productivity by reducing manual processes and improving staff efficiency.
- Optimize inventory by tracking item popularity to adjust offerings effectively.
- Improve the guest experience by ensuring well-stocked minibars for every stay.



How It Works

1. Login and Task Assignment:

Staff logs into the system via mobile devices and instantly receives a pre-prepared task schedule.

3. Progress Monitoring:

Managers oversee task completion and address delays using the dashboard.

2. Initial Inspection:

Attendants check departing rooms, update charges, and generate a list of items to restock after guest departure.

4. Initial Inspection:

Generates analytics to optimize operations and track minibar usage. This process ensures efficient, accurate, and transparent minibar management.

Technical Architecture and Requirements

- Cloud-Based: No need for local installation.
- Browser Compatibility: Operates on any modern web browser.
- PMS Interface.
- Native App: Available for iOS and Android, ensuring a seamless user experience.
- Cross-Platform Support: Compatible with most devices.